OSCAR HERNANDEZ

Chapel Hill, NC | (270) 243-7441 | work@mail.oscarjhernandez.xyz | LinkedIn

Seeking entry level roles in software engineering and information technology

EDUCATION

University of North Carolina at Chapel Hill   Spring/Summer
Computer Science B.S.   2023

- Related coursework: Data Structures, Analysis of algorithms, Discrete Math, Computer Organization

PROJECTS
GitHub | Personal Website

SKILLS & ABILITIES

Programming Languages

- C, C++, Java, Python, JavaScript

Operating Systems

- Windows, GNU/Linux (Debian, Fedora)

Foreign Languages

- Spanish – Fluent

Software

- SSH, Apache, Git

EXPERIENCE

Bookseller – Tech Shop Support   June 27th, 2022
UNC Student Stores – 207 South Rd, Chapel Hill NC 27599   to Present

- Multitasking between answering in-person, phone and email inquiries, managing online orders and occasionally servicing devices
- Facilitate and streamline a customer's shopping experience by providing simple and concise explanations regarding products to maintain good customer rapport
- Contributed to improvement of workflow by identifying and implementing automated and efficient solutions to time-consuming tasks

Classroom Support Technician   August 9th, 2021
UNC Eshelman School of Pharmacy – 301 Pharmacy Lane, Chapel Hill NC 27599   to Present

- Provide technical support to both professors and students to ensure a streamlined class experience
- Incorporate creative and efficient solutions to lecture-specific needs in a timely manner
- Assist and provide on-the-fly troubleshooting for an average of 4-7 classes and academic meetings at a time

Assessment Technician   September 2019
Guilford Technical Community College – 601 E Main St, Jamestown NC 27282   to July 2021

- Maintained front reception, serving as the first point of contact for all visitors and potential students
- Answered multi-line phone system and assisted with all client inquiries
- Verified test results and files completed exam paperwork as necessary